# CHILDRENSALON OUTLET

## **HOW TO: RETURN YOUR ITEMS**

It's as easy as 1; 2; 3 just follow the steps below

### I. REQUEST A RETURN

Sign in to 'My Account' and go to 'My Orders'. Follow the returns process and submit your request. All items should be returned within 21 days of receiving your order.

After successfully submitting your return you will get a return reference number (RN). Please fill in the return number on the form in the space provided.

# 2. PACK YOUR ITEMS

Put the completed return form inside the parcel and stick the provided return label on the outside.

Make sure the items are packed carefully in their original, undamaged condition with all the labels, hangers and boxes included. Boxes are a part of the item and should be returned undamaged.

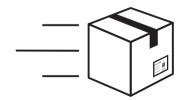
#### 3. POST YOUR PARCEL

Send us your parcel within 21 days of the original delivery date. If you have any questions please contact us:

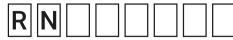
01892 779 110







### Return Number goes here:



# YOUR FREE UK RETURNS LABEL



Take your parcel into a post office for tracking and proof of delivery - this is completely free!

#### **NEED HELP?**

childrensalonoutlet.com/contact-us