

# CHILDRENSALON OUTLET

## HOW TO: RETURN YOUR ITEMS

It's as easy as 1; 2; 3 just follow the steps below

### 1. REQUEST A RETURN

Sign in to 'My Account' and go to 'My Orders'. Follow the returns process and submit your request. All items should be returned within 21 days of receiving your order.

After successfully submitting your return you will get a return reference number (RN). Please fill in the return number on the form in the space provided.



### 2. PACK YOUR ITEMS

Put the completed return form inside the parcel and stick the provided return label on the outside.

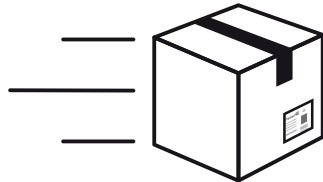
Make sure the items are packed carefully in their original, undamaged condition with all the labels, hangers and boxes included. Boxes are a part of the item and should be returned undamaged.



### 3. POST YOUR PARCEL

Send us your parcel within 21 days of the original delivery date. If you have any questions please contact us:

01892 779 110



Return Number goes here:

R	N						
---	---	--	--	--	--	--	--

## YOUR RETURNS LABEL

CHILDRENSALON OUTLET From: \_\_\_\_\_  
Returns Department \_\_\_\_\_  
22 Decimus Park \_\_\_\_\_  
Kingstanding Way \_\_\_\_\_  
Tunbridge Wells \_\_\_\_\_  
Kent \_\_\_\_\_  
TN2 3GP \_\_\_\_\_  
United Kingdom \_\_\_\_\_

RGR

CUSTOMS PROCEDURE CODE (CPC) 61 23 F01  
CHILDRENSALON LTD, EORI 929 3652 93 000  
APPROVAL NUMBER: NIRU/RGR/116/0120

Custom Value 0 GBP

RETURNED UNWANTED GB MERCHANDISE (CHILDRENS WEAR)

### RETURNS FROM OUTSIDE EU

Returns from non-EU countries must be labelled 'Returned unwanted GB Merchandise' so you are not charged extra.

**NEED HELP?**

[childrensalonoutlet.com/contact-us](http://childrensalonoutlet.com/contact-us)